



SANSKRITHI SCHOOL OF ENGINEERING

Behind SSSS Hospital, Beedupalli knowledge park, Prasanthigram, Puttaparthi - 515134
Affiliated by JNTUA & Approved by All India Council for Technical Education (AICTE), www.sseptp.org

Sanskriti Student Grievance Cell

Grievance and Redressal Mechanism

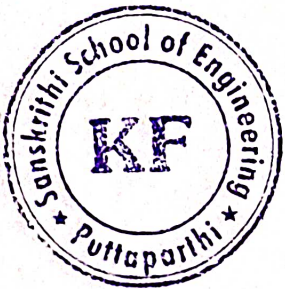
The Grievance and Redressal Cell aspires to foster and uphold a friendly and impartial atmosphere for its students at Sanskriti. The Grievance and Redressal Cell enables the students to express their grievances by initiating and following the grievance procedure in accordance with the rules and regulations of the College. The cell meets periodically, examines the nature and pattern of the grievances and redresses it accordingly. **The Grievance cell aims to resolve the grievances within 10 days.**


The objectives of Students Grievance Cell include the following:

1. To support those students who have been deprived of the services offered by the College, for which he/she is entitled.
2. To make officials of the College responsive, accountable and courteous in dealing with the students.
3. To ensure effective solution to the student's grievances with an impartial and fair approach.
4. To develop an organizational framework to resolve grievances of the students and other stakeholders.

Functions of the Grievance and Redressal Cell

1. Orient the students about the process for registering grievances.
2. Acknowledge and analyze the grievances.
3. Provide a solution through decision-making process
4. Report the grievances and make a record of the same in the order they were redressed.




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Beedupalli Road, Prasanthigram,
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Anantapuramu (Dt) A.P.

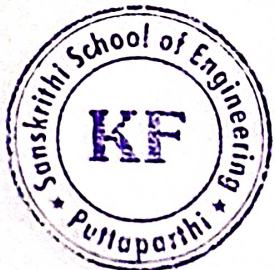
What includes Grievance

- Academic issues pertaining to teaching, learning and evaluation activities.
- Student-teacher, student-student grievances
- Grievances related to library and IT services.
- Grievances related to sports, cultural
- Grievances related to behavior of stakeholders

Sanskriti Student Grievance Cell - Zero Tolerance Policy

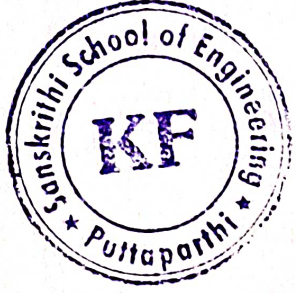
Students at Sanskriti School of Engineering shall follow certain disciplinary rules of conduct. It is the responsibility of the students

1. To behave and conduct themselves in the Institution Campus, hostels and premises in dignified and courteous manner and show due respect to the authorities, teachers and employees.
2. The students should behave politely and respectfully. They should abide by the rules and regulations stipulated by the College, from time to time.
3. Attendance is taken every period and also subject-wise. The students are expected to have a minimum of 75% attendance. On medical grounds, on the specific recommendations of the Principal, the Vice Chancellor may condone the deficiency in attendance to the extent of 10%, subject to the submission of medical certificates and payment of condonation fee. The students shall follow the rules of UGC and Osmania University with regard to attendance, examinations and promotions.
4. Students should be regular, punctual to the classes, attend seminars, placement training sessions and other academic activities.
5. The students are expected to carry their Identity Card all the time and they should be ready to produce it at any time, when required by the college authorities.
6. The Student should make optimum use of the learning resources and other support services available in the institution.
7. Students are not permitted to use mobile phones in the Classroom, Library. Computer Centre, Examination Halls, etc.
8. Unauthorized entry of outsiders into the campus as well as hostels is strictly prohibited. Without specific permission of the authorities, students shall not bring outsiders to the Institution, Campus and Hostel.




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9. Any case of criminal activity or violation of law and order in the Campus will be reported to the police.
10. Any conduct which leads to lowering of the esteem of the Institution is prohibited.



V. Venkatesh
Principal

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